

Case Study: – Healthcare Solution

Nightingale Homecare uses mobile printing solution to increase productivity and improves patient care.

"First and foremost, for patient medication lists, the nurses will enter everything on their laptop right in their patient's home and leave a paper copy for their patients and family. The clinicians may print out an updated patient care plan to leave for their caregivers or some educational material for their family and caregivers. They are great for printing out forms that need to be signed at bedside to meet Medicare compliance regulations."

Jean Gonynor
Administrator at Nightingale
Home care

Company: Nightingale Home care
Country: United States of America
Model number: PJ series mobile printer

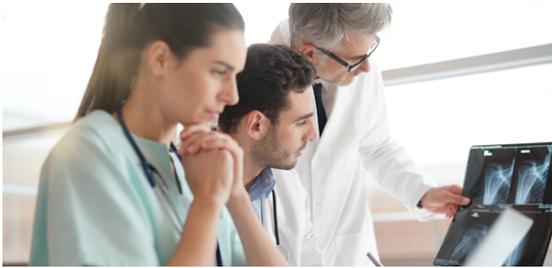
The Customer

Nightingale Homecare is a top-rated Medicare-certified agency that has been serving clients in the Phoenix area for more than 20 years. The agency's healthcare professionals and caregivers provide a wide range of in-home services for seniors and disabled adults, including doctor-ordered home care, skilled and non-medical private duty and physical, occupational and speech therapy.

The Challenge

When their nurses had to write medical records manually at their patients' homes, it could incur a lot of time. Handwritten medical records are prone to errors. Wrong information interpretation could lead to wrong medical care and administration. It can be a challenge to keep correct and up-to-date care plans in everyone's hands, especially for patients who require long-term care and have several different caregivers.





The Solution

In the past, they have been using an integrated software platform that has all the functionality they required, such as real-time scheduling, electronic visit verification, documentation at the point of care and GPS. Their nurses and therapists were equipped with Brother's PJ series mobile printers.

Their nurses will enter everything on their laptops right in their patient's homes and leave a paper copy for their patients and family. Their clinicians may print out an updated patient care plan for their caregivers or some educational material for their family and caregivers. PJ series mobile printers are great for printing out forms that need to be signed at bedside that meet Medicare compliance regulations.

Computer-generated printed medication list is clearer to read than a handwritten one, which prevent medication errors. The ability to edit a care plan in real-time and print out using PJ series mobile printers, is great for care coordination within their team.

On-the-spot Care Documents



Medication lists



Patient safety and care instructions



Consent forms



Drug interaction forms



Physical therapy instructions



Care Plan



Medical result



Transferred patient medical records

As It takes around 20 minutes to write their patients' records. Their nurses could save on their time spent in manual writing to serve more patients and focus on providing quality patients care.

As their clinicians already have so much in their toolkits to travel with, which include wound supply kit, blood pressure cuff, glucometer, scale, gate belt and a tape measure, PJ series mobile printers are small and compact to carry around. PJ series mobile printers use thermal printing technology and do not need any ink, which prevents their ink from drying up. It is also simple and easy for their IT department to get new employees up and running with PJ series mobile printers.

Jean Gonynor, MS, MBA, RN, NE-BS, CHCA, Administrator at Nightingale has highlighted that PJ series mobile printers have helped them to improve on their patients', clinicians' experiences and achieved productivity.



Home Health Fact 1

To meet the latest CMS CoPs standards and home healthcare agencies, clinicians must provide written care plans and instructions to patients.



Home Health Fact 2

Accurate patient documents at the point of care ensure patient safety and facilitate team care among multiple caregivers.





Home Health Fact 3

Using PJ series mobile printers to print patient documents at their patients home, could save 20 minutes or more per visit which enable an additional one to two patients visits a day.



Home Health Fact 4

Brother's PJ series mobile printers are lightweight and fit easily in their caregivers' toolkits. It is easy to use, durable with has plug and play capability.



Watch

The urgent need for mobile printing in Home Healthcare.

Q&A session with Dave Crist, President at Brother Mobile Solutions.